

REFUND POLICY

REFUND POLICY

ALL REFUND REQUESTS NEED TO BE SUBMITTED, IN WRITING, TO NWSC'S CLUB REGISTRAR AT NGROND@NEWWESTSC.CA. MAKE SURE TO COPY YOUR RESPECTIVE AGE GROUP COORDINATOR WITHIN YOUR COMMUNICATION REQUEST.

U11 TO U18 DIV. 1 & DIV. 2 PLAYERS

FOR PLAYERS WHO HAVE ACCEPTED POSITIONS ON A DIV. 1 & DIV. 2 DEVELOPMENT TEAM, NO REFUNDS WILL BE PROVIDED. ONLY APPROVED EXTENUATING CIRCUMSTANCES WILL REFUNDS BE MADE AT THE DISCRETION OF THE TECHNICAL DIRECTOR AND YOUR AGE GROUP VICE PRESIDENT.

U4 TO U10 & U11 TO U18 DIV. 3 PLAYERS

A FULL REFUND WILL BE PROVIDED IF YOUR CHILD IS NOT PLACED ON A TEAM.

A REFUND OF FEES MINUS \$25 SERVICE FEE WILL BE PROVIDED IF YOU WITHDRAW YOUR CHILD BEFORE SEPT. 30.

A REFUND OF 50% OF FEES WILL BE PROVIDED FOR WITHDRAWALS FROM OCT 1 TO OCT. 31.

IN EXTENUATING CIRCUMSTANCES, AFTER NOV. 1, REFUNDS MAY BE MADE AT THE DISCRETION OF THE TECHNICAL DIRECTOR AND YOUR AGE GROUP VICE PRESIDENT.

ALL AGES

IN THE CASE OF AN INJURY, A PRO-RATED REFUND OF FEES MINUS \$25 SERVICE FEE WILL BE PROVIDED UPON RECEIPT OF A DOCTOR'S NOTE.

ALL OTHER PROGRAMS (EXCEPT REGULAR SEASON)

REFUNDS MINUS A \$25 SERVICE FEE WILL BE PROVIDED UP TO THE START OF THE PROGRAM. NO REFUNDS WILL BE ISSUED AFTER THE BEGINNING OF THE PROGRAM UNLESS A DOCTOR'S NOTE IS PROVIDED.